

## Terms and Conditions of our Freight Forwarding Services

All our freight forwarding services, quotations and orders are subject to the following Terms and Conditions in each country (Business Unit).

These conditions will be sent on request free of charge or may be downloaded by clicking the following link.

(1) Ocean shipments using LOGISTEED House BLs/Waybills:

JIFFA condition is applicable: [https://www.jiffa.or.jp/themes/jiffa\\_en/documents/image/standard\\_2020.pdf](https://www.jiffa.or.jp/themes/jiffa_en/documents/image/standard_2020.pdf)

### **For Air Freight shipments, the following conditions shall apply, unless otherwise specified in House Air Waybills**

(2) The Netherlands – Business Unit 1 & Business Unit 9\*

Dutch Forwarding Conditions of FENEX (the Netherlands Association for freight forwarding and logistics)

<https://www.fenex.nl/app/uploads/2022/01/NEDERLANDSE-EXPEDITIEVOORWAARDEN-EN-logo-1.pdf>

(3) Germany – Business Unit 2

German Forwarding Conditions of ADSP (the German Association for freight forwarding and logistics)

<https://www.adsp-haftung.de/adsp-2017/>

(4) France - Business Unit 2

Freight Forwarding Conditions of the BL backside clauses are applicable.

(5) The United Kingdom – Business Unit 3

British Forwarding Conditions of BIFA (British International Freight Association)

<https://www.bifa.org/media/4572433/bifa-stc-2021-england-edition.pdf>

(6) Italy – Business Unit 7

Italian Forwarding Conditions of FEDESPEDI (Italian Association for Forwarding and Logistics)

(EN) <https://www.fedespedi.it/wp-content/uploads/TradCondFns2009.pdf>

(IT) <https://www.fedespedi.it/wp-content/uploads/CondGenFns2009.pdf>

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All activities are subject to LOGISTEED General Conditions